## **Customer Services Fees and Charges**

					£ Current 2015/16	£ Proposed 2016/17
Court Costs (Per liability order)					£85.00	£85.00
Credit Card Transaction charge (only charged on payments in respect of Council Tax and Business Rates)					2%	2%
Penalty Charge for failure to provide information requested for Council Tax purposes					£70.00	£70.00
	Point of Contact	Delivery Method	Payment Method	Turnaround (working days)	Cost	
Business Rates Statement of Accounts	01803 207201	Electronic & Hardcopy	Cash or Cheque payable to Torbay Council	20	£75.00 for each rating list that the request covers  Note: This would be £75 for information relating to each of the following 1990-1994; 1995-1999; 2000-2004; 2005-2009 and 2010-2014 etc	

VAT not applicable